



Tell (+27) 10 006 0128 | Fax (+27) 86 215-6696 | Cell (+27) 78 958 1610 | Vat 4460262506 Date

Lucert Group - Openserve - Purchase Order – Fibre-to-the-Home (FTTH)

Name and Surname

ID or Passport

Complex Name

Unit no

Suburb

Postal code

Mobile

Office no:

E-mail Address

30 Day Cancellation Notice

Type	Service Description	Billing Cycle	Network	Price Rand	VAT Rand	Total Rand	Yes
FTTH	Account Activation fee	Once off		520.87	78.13	599.00	
FTTH	Fibre Installation fee	Once off			Fibre TP Installed ?		
FTTH	Uncapped 10/5Mbps	Monthly	Openserve	607.83	91.17	699.00	
FTTH	Uncapped 20/10Mbps	Monthly	Openserve	781.74	117.26	899.00	
FTTH	Uncapped 40/20Mbps	Monthly	Openserve	929.57	139.43	1 069.00	
FTTH	Uncapped 100/50Mbps	Monthly	Openserve	1 129.57	169.43	1 299.00	
FTTH	Uncapped 200/100Mbps	Monthly	Openserve	1 303.48	195.52	1 499.00	

Installation contact, if other than contact above

Name

Mobile number

Declaration: I have read, understand and agree to the Terms and Conditions that accompany this application form, and declare that the information given is true and correct. T&C Available at <https://lucertgroup.co.za/wp/order-now/>

Signature

Date

Payment method

Debit order or EFT (Complete Banking details section if payment is by debit order)
 Authority and Mandate for payments Instruction: Electronic and Written Mandates

Name of Account Holder

Branch Code

Debit Order

Account Number

Amount

Account Type

Address

Bank

Email Application to bongani.khosa@lucertgroup.co.za

This signed Authority and Mandate refers to our contract dated ("the Agreement").

I/We hereby authorise you to issue and deliver payment instructions to your Banker for collection against my/our above-mentioned account at my/our above-mentioned Bank (or any other bank or branch to which I/we may transfer my/our account) on condition that the sum of such payment instructions will never exceed my/our obligations as agreed to in the Agreement and commencing on _____ and continuing until this Authority and Mandate is terminated by me/us by giving you notice in

writing of not less than 20 ordinary working days, and sent by prepaid registered post or delivered to your address as indicated above.

The individual payment instructions so authorised to be issued must be issued and delivered as follows: monthly,

In the event that the payment day falls on a Sunday, or recognized South African public holiday, the payment day will automatically be the preceding ordinary business day.

Payment Instructions due in December may be debited against my account on _____ Date

I / We understand that the withdrawals hereby authorized will be processed through a computerized system provided by the South African Banks and I also understand that details of each withdrawal will be printed on my bank statement. Each transaction will contain a number, which must be included in the said payment instruction and if provided to you should enable you to identify the Agreement. A payment reference is added to this form before the issuing of any payment instruction.

Mandate

I/We acknowledge that all payment instructions issued by you shall be treated by my/our above-mentioned Bank as if the instructions have been issued by me/us personally.

Cancellation

I/We agree that although this Authority and Mandate may be cancelled by me/us, such cancellation will not cancel the Agreement. I/ We shall not be entitled to any refund of amounts which you have withdrawn while this Authority was in force, if such amounts were legally owing to you.

Assignment

I/We acknowledge that this Authority may be ceded or assigned to a third party if the Agreement is also ceded or assigned to that third party, but in the absence of such assignment of the Agreement, this Authority and Mandate cannot be assigned to any third party.

Signed at _____ on this _____ day of _____

Signature _____ Date _____

INSTALLATION PROCESS

Your order will be processed immediately after the order has been signed by you and reached our office. The first step is to build the access line into your premises, and then install the connectivity equipment. Our Network Operation Centre (NOC) will send you an email with your connectivity account number, after the equipment is successfully installed. The connectivity account number is the number which must reference all payments to us. Your equipment user ID and password is for use in our NOC.

PAYMENTS

All services are pre-paid which means that the service will not be live unless Lucert Group has received the payment in its bank facilities and processed the payment. The different payment methodologies have various time implications, pending on the process involved to record and account for the payments. Payment for services can be made in the following manners: EFT PAYMENTS and DIRECT DEPOSITS

An EFT payment can be made into our current account at:

Nedbank Fourways Mall Branch

- Code 168405
- Acc.1152054821